



The Profound Apology

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An Example of an Apology

- “I would now like to give you a formal apology on behalf of (the institution). I represent that institution today and I speak on behalf of all members of that institution past and present. On behalf of (the institution) I want to say to you ‘sorry’ . What happened to you should not have happened. And I say this on behalf of (my fellow bishops, fellow officers etc). It is important that I have met you today. I will take back the message and the lessons of your story to my institution and I will apply them in all my future dealings. I want to thank you for coming today as I know it must be difficult for you. If I can be of any further help in the future you can always contact me.”